

# ONE GOLF CLUB TERMS AND CONDITIONS OF USE

## One Golf Club Definitions and Glossary of Terms

In these terms and conditions, the following words and expressions, unless the context otherwise requires, shall have the following meanings respectively:

- Board means the board of Directors of One Golf Club Limited
- Club or OGC means the One Golf Club Limited
- Concierge means the facility by which members may book tee times and other arrangements/services with OGC
- Fair Use Policy means that each member will use, book, and play on courses with regard to the ability of other Members to use those courses, for example and not limited to: a) Courses may only be booked in accordance with the terms set out on our website; and b) A Member must not over play a single course to an extent where membership of such course would be more appropriate; and c) A Member must not, without express permission from Management, introduce the same guest to the same course on multiple occasions.
  
- Management means the management of OGC from time to time.
- Member means a fully paid-up member of One Golf Club Limited pursuant to these terms and conditions.
- Membership Year means 1 May to 30 April in the following year.
- OGC means One Golf Club.
- OGC portfolio means the courses to which membership of OGC gives access to play subject to these terms and conditions.
- OGC Website means the website of OGC which can be found at [www.onegolfclub.uk](http://www.onegolfclub.uk).
- Portfolio Club means a club with which OGC has arrangements with for OGC members to use its facilities subject to agreed terms and conditions.
- Rules means the rules established under the Clubs terms and conditions, the rules and regulations and regulations of each member course as may be applicable and the Rules of Golf each as published from time to time.
- The Rules of Golf means the Rules of Golf published by the R&A from time to time.

## One Golf Club Membership Terms and Conditions

1. **Introduction** 1.1. These terms and conditions are intended to allow every member of the Club to enjoy their time as a Club member with a clear understanding of what constitutes acceptable conduct both for them, their fellow players and guests. On becoming a member of the club, each member agrees to abide by the Rules and shall ensure their guests do and encourage others to do the same. 1.2. The Rules are complementary to the Club's Articles of Association. The Articles shall take precedence.
2. **One Golf Club** 2.1. One Golf Club is a member of the One Golf Club Limited Group, and the Rules, regulations and associated policies are accepted and apply to both entities. The Club is a member's club and all information relating to the Club, its officials, website, and data is privileged and should not be published, copied, printed or communicated in any form. Surrey Golfers Limited and One Golf Club are

trademarked under Trademark Application No. UK00003224235. Any infringement of the trademark will be considered a breach of the rights reserved by Surrey Golfers Limited and its group of companies.

3. **The Ethos and Concept** 3.1. The Club will provide golf related services and will manage, provide and administer the reservation of tee times with associated golf courses to allow its members the right to play the associated courses without further requirement to pay green fees when presenting their valid photo ID card. The Club encourages all members to participate in the Clubs activities, competitions, events and social functions. The Club aims to offer a wide variety of golf related activity to its members at privileged rates, with the sole aim of growing the concept and securing the members golfing pleasure for years to come.
4. **Team Leaders and Ambassadors** 4.1. Where appropriate the management team will request members to apply for roles as team leaders to encourage social events, competitions society days and assist the management team in their efforts to make the experience as a Club Member more rewarding.
5. **The Club's Management, The Board, and its Responsibilities** 5.1. The Board of Directors determines policy and governs the Club in accordance with the Memorandum and Articles of Association and Company Law. The management of the Club, is vested with the Board of Directors, its staff and with the support of Team Leaders of the Club. The Board delegates responsibility for certain Club activities to respective Directors and staff who are free to seek support from the membership to carry out these responsibilities. Currently these activities are Membership & Rules, Course & Golf, House and Social. The Board meets regularly (generally monthly) but also on an ad hoc basis to address any urgent issues that may arise. Team Leaders dealing with specific areas of responsibility also meet as required.
6. **Categories and Conditions of Membership** 6.1. Full Members of the Club are entitled to full rights and privileges, but subject to course restrictions and in accordance with our terms and conditions with the associated courses. Membership does not automatically award the right to play: for example but not limited to, if tee times are not available or the course is closed for any reason. 6.2. There shall be no refund of subscription fees in the event play is not possible. The OGC management team have the right to amend the portfolio of courses from time to time without prior notice or refund to members. Membership benefits are offered upon payment of the relevant annual subscription. 6.3. The Club year shall commence on 1 May each year. 6.4. All subscriptions will be collected by direct debit or other agreed prepayment method annually, save where otherwise agreed by Management. Each member agrees that they shall supply a direct debit mandate or prepayment mandate to the Club and shall ensure it is kept up to date. 6.5. On election new Members will be sent a link to or a copy of these terms and conditions, a request for the entrance fee and a Direct Debit or prepayment mandate which must be completed and returned in good time. Membership will not commence until the mandate and payment has been received in full. 6.6. Invitation to join the Club each year will be at the discretion of the Management. Invites will be sent to members (provided they have not resigned in accordance with Clause 7.1 below) in February each year and each member acknowledges and agrees that direct debit or alternative prepayment mandates shall be taken from each invited member on the first business day after 14 March each membership year. 6.7. The management team reserve the right to refuse membership either on application or at renewal. The management decision on admittance to the Club or invitation to renew is final and shall not be subject to appeal. 6.8. New categories of membership may be introduced at the Management's discretion. 6.9.

Course restrictions may change during a membership year and are at the sole discretion of the Management. No refund of an annual membership fee (or pro rata) will be made in the case of a course restriction which was not in place on 1st May but subsequently introduced.

7. **Resignation of Membership** 7.1. A Club Member of whatever category may resign his or her membership at any time prior to the 14th of February each membership year by letter addressed to the Club. Failure to resign will constitute deemed acceptance of any invite to rejoin the club for the following membership year and authority for the Club to deduct the annual membership fee by the members direct debit mandate or other accepted prepayment method. No reason for resignation need be given and such member will be free to use their membership until the end of that membership year. No refund of fees (in whole or in part) will be made on resignation of membership. Membership is non-transferable.
8. **Tee Reservation Procedure** 8.1. Subject to Clause 8.2 below, where stated on the website booking page, Members shall book a tee by contacting the Concierge by phone during normal working hours, or email as set out on the OGC Website: members shall not under any circumstances book a tee directly with any Course where the Concierge is stated as the contact. The Concierge will update the website immediately with all bookings such that members will be able to view availability. 8.2. A number of clubs as detailed on the website will be available to book directly. Booking instructions for these courses are posted on the website. 8.3. Failure to follow the booking procedure prior to booking may result in cancellation of the reservation or full payment of the green fees by the member to the Club becoming immediately due and payable for each additional player booked. 8.4. The member will not allow any personal information or data to be disclosed or used by any other person or persons other than the member. 8.5. Only 1 tee time on any given day may be booked by a member at any course. Where the Club has multiple tees with a course additional tee times on the same day must be authorised by Management and requested in writing a minimum of 5 days prior to requirement. 8.6. Each member shall ensure compliance with all the Rules, golf course local rules, handicap restrictions or restrictions on time of play. 8.7. Each tee is for 4 players unless stated and Management will seek to fully utilise the tees. 8.8. Members may not request other Members to remove their names from a tee. No member can be denied a right to insert his or her name on any tee booking created on the website if they are in line with the handicap and course-imposed restrictions. A member must not be approached (by whatever means) with a view to seek the removal of his or her name from an existing tee booking. 8.9. As weekends are usually busy for tee-time bookings and to give everyone a fair chance to play on all the courses in the OGC portfolio, the system is designed such that a member normally will not be able to book and play on the same course on two consecutive weekends. Our fair use policy may restrict members from booking courses on multiple occasions each week and certain courses will have further restrictions as set out on the OGC website. These courses may change from time to time and are at the sole discretion of Board. 8.10. Membership of OGC is not intended to be a substitute for membership at an individual Portfolio Club. Members must abide by the Clubs Fair Use Policy.
9. **Tee Time Cancellation** 9.1. Members who do not wish to use their booked tee must cancel the tee with the club directly, or inform the Concierge if applicable, who will cancel such tee reservation on the members' behalf. Cancellations must be made at least 2 hours before the relevant tee time, unless the course is part of the Get Golfing collection, in which case members' should refer to clause 10. 9.2. Failure to contact

the club, or the Concierge to remove your name from a tee when not playing may, at the total discretion of Management, result in a fee equal to the standard green fee of the relevant course plus £100.00 becoming payable to the Club and/or disciplinary action.

- 10. Get Golfing (GG) Bookings and Cancellations** 10.1. Members are advised that bookings made on Get Golfing (GG) courses are not closed tees and GG members may be added to your tee if there are less than four players. 10.2. OGC Members' Guests may be added to GG tees and are subject to a fee as determined from time to time by OGC. 10.3. In line with charges made by Get Golfing to One Golf Club, cancellations within 48 hours of the booked tee time will be subject to a fee of £35.00 per player, payable to OGC. Cancellation payment facilities are now available on the OGC website. 10.4. Failure to turn up to the course in person at the time of play will also result in the OGC member being subject to a fee of £35.00, per playing member, payable to OGC. 10.5. Guest fees on Get Golfing courses are strictly non-refundable and members should ensure that their guests are available to play prior to booking.
- 11. Handicap Allowances and Restrictions** 11.1. Handicapping for the purpose of playing a Portfolio Club with maximum handicap restrictions can only be determined by the Portfolio Club the member wishes to play. Please note that if you do not currently have an official golf club handicap or a society handicap then it may be necessary for you to undergo a golf skills and etiquette assessment and it may be further necessary for you to take supervised golf lessons at a nominated Portfolio Club. Certain of our Portfolio Clubs have minimum handicap requirements. If your handicap does not meet the set criteria, you will not be permitted to play those courses. Any breach of these restrictions will incur a fine of 2x the applicable green fee payable to the Club and in addition Management may in its absolute discretion terminate such member. 11.2. Subject to future implementation the following will apply- Internal matches, or friendly matches may not be used for official handicapping. Monthly OGC competition participation is allowable for handicapping if the competition is a qualifying match for handicapping purposes. Management will notify if an event is qualifying for handicapping purposes. For qualifying handicaps, the member must return the scorecard as required by the Team Leader or Handicap Secretary if appointed. 11.3. Playing on a course with a handicap restriction below the members disclosed and approved handicap will result in disciplinary action (See 10.1 above). The member may be requested for proof of the handicap by the club or the management. Failure to provide the relevant certification will require the member to cease play at Portfolio Clubs until certification has been provided. Members may request a handicap assessment by contacting [admin@onegolfclub.co.uk](mailto:admin@onegolfclub.co.uk) who will arrange the required handicap assessment and certification. Handicap assessments and certifications can only be conducted at OGC approved courses. Members may be required to attend compliance/improvement lessons if management deems necessary or in the event of dispute. Handicaps will not be changed by verbal agreement or letter unless accompanied by the approved official CONGU handicap certificate.
- 12. On Course Procedure** 12.1. The member will make themselves available at the course 15 minutes prior to the allotted tee time to enable the course officials adequate time to manage tee reservations and avoid undue delay. 12.2. The member must first report to the professional shop and present their photo identification card as a member of the Club and request their pre-arranged tee time. If the member is unable to provide a valid photo ID card upon request, then the full green fee shall be payable prior to tee off.

1. **Discipline and Reprimand** 13.1. Each Member whether in the Club, on the course or representing the Club elsewhere shall comply with the highest standards of conduct and shall do nothing likely to bring the Club into disrepute. All Members must conform to all Rules. Failure to conduct oneself to an acceptable level of social behaviour will result in disciplinary action. All golf rules and golf etiquette must be complied with at all times, including the golf dress code and any local golf club rules. All Members must be well behaved and be courteous to fellow Members, Members guests, golf club staff and any other golfers or visitors on site. 13.2. A Member of the Board, Team Leader or the Course Steward may require a Club Member, guest or visitor to leave the Club if such a Club Member, guest or visitor is in breach any Rules. 13.3. The Board may reprimand, suspend, expel, or impose any other form of restriction of Club privilege on any Club Member if in their opinion the conduct of that Club Member, contradicts or breaches any Rules or is or has been or is likely to be injurious or prejudicial to the character or interests of the Club or whose conduct is likely to endanger the welfare, unanimity, and good order of the Club. The Board may at its discretion conduct fact-finding enquiries before taking such action if they think it appropriate. 13.4. The interests of our Member Clubs are paramount. If a Member Club requests that a member shall not play their course Management shall immediately take steps to restrict the member from playing such course and may in its absolute discretion terminate that Member. 13.5. Any Director, Team Leader or Club Member of the Club may bring the attention of the Board to any action indicated above where, in their view, the Rules have been disregarded. 13.6. The Board will investigate each matter on an individual basis and if appropriate. 13.7. The Boards decision shall be final and such decision shall leave no claim against the Club. 13.8. A Club Member who is expelled shall forfeit all the privileges of membership and all rights against the Club for all time and shall not thereafter be admissible to the Club membership or events either as a guest or otherwise. Any Member expelled has no right to the return of any subscriptions. 13.9. A Club Member who is suspended shall forfeit all privileges of membership and all rights against the Club for the period of that suspension.
2. **Automatic Expulsion** 14.1. Membership may be terminated with immediate effect in the absolute discretion of the Board and no refund shall be made if:
  - 14.1.1. There is a deliberate breach of the booking procedure.
  - 14.1.2. The member has disregarded the restrictions set for play.
  - 14.1.3. The member has brought the Club or any Portfolio Club into disrepute.
  - 14.1.4. A Member Club has requested that a member shall not be permitted to play their course(s) in future.
3. **Guests and Societies** 15.1. Guests are only permitted whilst playing with at least one Member. Guests are permitted on select profiled courses as posted on the Club website. Guest policies on all Portfolio Courses may change during the membership term as determined by the Board. 15.2. Green fees for guests are payable to the courses or the Club as set out on the Club website. Guest bookings can only be requested at least 3 days in advance of the date of play required. At the discretion of Management, each member initially will be entitled to 6 guests a year and no one guest can play as a guest more than 5 times in any Membership Year. 15.3. Should a One Golf Club member utilise an OGC tee to play with a resident member then that resident member shall count as an OGC guest and rule 14.2 shall apply, whereby the resident member shall be restricted to playing 5 times in a membership year on an OGC tee. The OGC Member will be restricted to 6 guests per year, whether they are non-club members or resident members. 15.4. The playing Member is responsible for the guest adhering to applicable Rules. 15.5. Other Members are still entitled to join

tees where there are guests, but a place is available. Handicap restrictions on Portfolio Courses apply to all guests. Abuse of the guest policy will result in appropriate disciplinary action. 15.6. If you have a requirement for a society/corporate and larger group, please contact the Golf Concierge on 020 8619 1414 or email [admin@onegolfclub.co.uk](mailto:admin@onegolfclub.co.uk) and we will endeavour to arrange preferential rates and discounts.

4. **Subscriptions, Entrance Fees and Green Fees** 16.1. Subscriptions for all categories of membership will be set on or before 1st of February each year by the Board. Each Member will be notified by the Club of the fees due in their respective categories. 16.2. The entrance fee for new Club members of whatever category shall be the sum agreed by the Board. 16.3. Each Member must either return or destroy their current membership card prior to the next seasons membership card being issued.
5. **Mobile Phone, Pagers, and Personal Radios** 17.1. The use of mobile phones and pagers are permitted on the golf course, clubhouse, and surrounding areas in accordance with our partnered courses rules and regulations. 17.2. The only exception to the above are members of the medical profession and members of staff for the purposes of their work.
6. **Damage or Loss of Property** 18.1. Neither the Club, Management nor Board will be responsible for the loss or damage to any golf equipment. The owners of such property will therefore be always responsible for the safe keeping of their property on Member Courses. 18.2. The Club will not be responsible for any accident or injury occurring to a Member, guest or visitor while in the Clubhouse, on the golf course or any part of our partnered golf premises. Members are advised to refer to OGC Insurance policy which is posted on the OGC website for detailed breakdown of cover.
7. **Competition Rules** 19.1. The Board will publish additional rules for competitions as and when required. All entrants must make themselves aware of these before the start of the match/competition. 19.2. All competitors must enter their names in the competition before the closing date. All competitors' fees, when appropriate, must be paid before the closing date of the competition; otherwise, the entry will not be accepted. 19.3. In knockout competitions it is the joint responsibility of each player/pair in the draw to arrange for the playing of the round within the pre-determined time. Matches not concluded by the declared closing date for each round will result in all contestants being disqualified. 19.4. Extensions of time for individual matches will only be granted in exceptional circumstances, normally when the golf course has been closed for an extended period due to adverse ground conditions. 19.5. When arranging matches all competitors are jointly responsible. All need to be flexible in reaching mutually agreed dates for matches to be played. All matches must be played, or a result agreed, by the specified date and the winner's names entered on the competition page of the website by the closing date. In any dispute on such issues the decision of the Board is final.
8. **Local Rules** 20.1. Local Rules are as printed on our partnered golf course scorecards and published on the notice board of each associated course.
9. **Winter Rules** 21.1. "Preferred Lies" rules are as published on the course notice board. If in doubt, ask the professional shop for clarification.
10. **Further Rules and Amendments** 22.1. The Club and its officials reserve the right to amend, alter or add rules as they find appropriate and in the interest of the Club and its members.
11. **Rules of Golf** 23.1. Please click [here](#) to download the rules of golf as approved by R&A Rules Ltd.

12. **Acceptance of One Golf Club T&Cs.** 24.1. Management and Board decisions are final, and usage of the website and concept is acceptance of all terms and conditions of The Club.

## One Golf Club Services

### One Golf Club Limited Voucher Sales and Payment Terms Policy

1. **Introduction** This document outlines the terms and conditions governing the sale and payment of vouchers issued by One Golf Club Limited ("the Club"). By purchasing a voucher, the customer agrees to comply with these terms and conditions.
2. **Definitions** • "Voucher" refers to a prepaid certificate issued by the Club, which can be redeemed against eligible goods and services. • "Customer" refers to the purchaser or holder of the Voucher. • "Club" refers to One Golf Club Limited. • "Eligible Services" include green fees, lessons, merchandise, or any other offerings specified by the Club.
3. **Voucher Sales** 3.1 Vouchers are available for purchase online through the Club's official website, or by prior agreement with the Management Team at One Golf Club Limited. 3.2 Vouchers are issued in fixed denominations or custom amounts, subject to Club policies. 3.3 All voucher sales are final. Refunds, cancellations, or exchanges are not permitted unless required by law. 3.4 The Club reserves the right to impose a limit on the number of vouchers a customer may purchase. 3.5 Vouchers may not be resold without prior consent or exchanged for cash. 3.6 The Club is not responsible for lost, stolen, or damaged vouchers. Replacement vouchers will not be issued.
4. **Payment Terms** 4.1 Payment for vouchers must be made in full at the time of purchase. 4.2 The Club accepts payment via debit/credit card, bank transfer, or other payment methods as specified at the point of sale. 4.3 Vouchers will be issued upon agreement of payment. If payment is declined or not received, the Club reserves the right to pursue the payment of all vouchers issued. 4.4 The Club reserves the right to cancel any voucher transaction if fraudulent activity is suspected. 4.5 Any additional taxes, duties, or fees applicable to the purchase of vouchers shall be borne by the customer. 4.6 Voucher sales are firm sales and not returnable.
5. **Voucher Redemption** 5.1 Vouchers may only be redeemed at One Golf Club Limited for eligible services. 5.2 Vouchers must be presented at the time of redemption via the One Golf Club Golf Concierge Service and by email to [admin@onegolfclub.co.uk](mailto:admin@onegolfclub.co.uk). 5.3 The Club reserves the right to cancel vouchers if it deems the redemption process is not followed. 5.4 If the total value of the purchase is less than the voucher amount, no cash refund or credit will be given for the remaining balance. 5.5 Vouchers cannot be used in conjunction with other promotional offers unless explicitly stated. 5.6 If the total value of the purchase exceeds the voucher amount, the balance must be paid by the customer using an accepted payment method.
6. **Expiry and Validity** 6.1 Each voucher is valid to the specific date stated, unless otherwise specified. 6.2 Expired vouchers will not be accepted, and any remaining balance will be forfeited. 6.3 The Club reserves the right to extend the validity of a voucher at its discretion.
7. **Amendments and Termination** 7.1 The Club reserves the right to amend these terms and conditions at any time without prior notice. 7.2 Any changes to the policy will be published on the Club's official website. 7.3 The Club may discontinue the voucher programme at any time. In such cases, customers will be given a reasonable period to redeem outstanding vouchers.

8. **Governing Law and Jurisdiction** 8.1 This policy is governed by the laws of England and Wales. 8.2 Any disputes arising from voucher transactions shall be subject to the exclusive jurisdiction of the courts of England and Wales.

### **One Golf Club Voucher Terms and Conditions**

1. **Introduction** 1.1 These terms and conditions (“Terms”) govern the purchase, issue, and use of golf vouchers (“Vouchers”) provided by One Golf Club Limited (“the Club”). 1.2 By purchasing or using a Voucher, you agree to these Terms.
2. **Issuance and Validity** 2.1 Vouchers are issued by the Club and can be used for the services specified on the Voucher or as otherwise communicated at the time of purchase. 2.2 Vouchers are valid for the period stated on them, unless otherwise specified. 2.3 Expired Vouchers cannot be extended, refunded, or replaced.
3. **Use of Vouchers** 3.1 Vouchers can be redeemed at participating locations within the Club’s facilities, subject to availability and booking terms. 3.2 A Voucher must be presented at the time of redemption. 3.3 Vouchers cannot be exchanged for cash, re-sold, or transferred unless explicitly permitted by the Club. 3.4 No change will be given if the full value of the Voucher is not used.
4. **Booking and Cancellation** 4.1 Voucher holders must book in advance, via the One Golf Club Concierge Service to redeem their Voucher, subject to availability. 4.2 If a booking is cancelled or the booking process not followed, within the expiry period the Club is not obliged to re-issue a further voucher. 4.3 If a booking is cancelled outside of the permitted cancellation period or the holder does not attend, the Voucher may be forfeited. 4.4 The Club reserves the right to refuse bookings during peak times or special events.
5. **Lost, Stolen, or Damaged Vouchers** 5.1 The Club is not responsible for lost, stolen, or damaged Vouchers. 5.2 Replacement Vouchers may be issued at the Club’s discretion, but proof of purchase may be required.
6. **Refunds and Transfers** 6.1 Vouchers are non-refundable except where required by law. 6.2 The Club may allow transfers of Vouchers at its discretion, but prior written consent is required. 6.3 Refunds will not be issued for partially used Vouchers.
7. **Liability** 7.1 The Club is not responsible for any inability to use a Voucher due to circumstances beyond its control, including venue closures, adverse weather, or regulatory restrictions. 7.2 The Club’s liability for any claim related to a Voucher is limited to the Voucher’s purchase price.
8. **Amendments and Termination** 8.1 The Club reserves the right to amend these Terms at any time, and changes will be communicated on the Club’s website. 8.2 The Club reserves the right to terminate or suspend the Voucher scheme at any time, provided reasonable notice is given.
9. **Governing Law and Jurisdiction** 9.1 These Terms are governed by and construed in accordance with the laws of England and Wales. 9.2 Any disputes arising in connection with these Terms shall be subject to the exclusive jurisdiction of the courts of England and Wales.

### **One Golf Club External Competitions Terms and Conditions**

1. **Introduction** 1.1 These terms and conditions apply to all competitions (the “Competition”) organised by One Golf Club Limited (“the Promoter”). 1.2 By entering the Competition, participants agree to be bound by these terms and conditions.



2. **Eligibility** 2.1 The Competition is open to UK residents aged 18 or over unless otherwise stated. 2.2 Employees of One Golf Club Limited, their immediate families, or any third parties directly associated with the administration of the Competition are not eligible to enter. 2.3 Proof of age, identity, and residency may be required.
3. **How to Enter** 3.1 The method of entry will be specified in the Competition details. 3.2 Entries must be received by the closing date and time specified in the Competition details. Late or incomplete entries will not be accepted. 3.3 No purchase is necessary unless otherwise stated. 3.4 Multiple entries are permitted only if explicitly stated in the Competition details.
4. **Prizes** 4.1 The prize(s) will be as described in the Competition details. 4.2 Prizes are non-transferable, non-exchangeable, and cannot be redeemed for cash. 4.3 The Promoter reserves the right to substitute a prize of equal or greater value if circumstances beyond its control make it necessary to do so. 4.4 The winner is responsible for any taxes, costs, or expenses not explicitly stated as included in the prize.
5. **Winner Selection and Notification** 5.1 Winners will be selected at random or by a judging panel, as specified in the Competition details. 5.2 The Promoter's decision is final and no correspondence will be entered into. 5.3 Winners will be notified via the contact details provided at entry within a reasonable timeframe. 5.4 If a winner fails to respond within 7 days, the Promoter reserves the right to select an alternative winner.
6. **Publicity and Data Protection** 6.1 By entering the Competition, participants agree to the use of their name, image, and entry for promotional purposes without further compensation, unless prohibited by law. 6.2 Any personal data provided will be processed in accordance with the Promoter's Privacy Policy and UK data protection laws. 6.3 Participants may withdraw consent to promotional use of their data at any time by contacting the Promoter.
7. **Liability** 7.1 The Promoter accepts no responsibility for lost, delayed, or corrupted entries due to technical reasons beyond its control. 7.2 The Promoter shall not be liable for any loss or damage arising from the acceptance or use of any prize, except for liability which cannot be excluded by law.
8. **General** 8.1 The Promoter reserves the right to cancel, modify, or suspend the Competition in circumstances beyond its reasonable control. 8.2 If any provision of these terms is found to be invalid, the remaining provisions shall remain in full force and effect. 8.3 These terms and conditions are governed by English law, and disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.  
Contact Details For any questions regarding the Competition or these terms, please contact One Golf Club Limited at [www.onegolfclub.co.uk](http://www.onegolfclub.co.uk)

### **One Golf Club Limited – Event Terms and Conditions**

1. **Introduction** 1.1 These Terms and Conditions apply to all events organised by One Golf Club Limited ("the Organiser"). 1.2 By purchasing a ticket or attending an event, attendees agree to be bound by these Terms and Conditions.
2. **Ticketing and Entry** 2.1 All tickets are non-refundable except as required by law. 2.2 Tickets must be purchased from authorised sources only. The Organiser reserves the right to refuse entry to attendees with invalid or resold tickets. 2.3 Attendees must present a valid ticket and photographic identification upon request.
3. **Event Participation and Conduct** 3.1 Attendees must comply with all instructions from event staff and venue personnel. 3.2 Disorderly, disruptive, or abusive behaviour will not be tolerated. The Organiser reserves the right to remove individuals engaging

- in such behaviour without refund. 3.3 Attendees must adhere to the dress code, if applicable. 3.4 Alcohol consumption is only permitted in designated areas, and attendees must drink responsibly.
4. **Health and Safety** 4.1 Attendees must follow all health and safety regulations, including fire safety and emergency procedures. 4.2 The Organiser reserves the right to implement security checks, including bag searches. 4.3 Attendees must not bring prohibited items, including but not limited to weapons, illegal substances, or fireworks.
  5. **Liability** 5.1 The Organiser is not liable for any loss, damage, or injury sustained at an event unless caused by negligence. 5.2 Attendees participate in activities at their own risk and should ensure they have appropriate insurance where necessary.
  6. **Photography and Media** 6.1 The Organiser may capture photographs and videos during the event for promotional purposes. 6.2 By attending, attendees consent to the use of their image in promotional material without compensation. 6.3 Attendees are not permitted to use professional photography or videography equipment without prior approval.
  7. **Cancellation and Amendments** 7.1 The Organiser reserves the right to cancel or reschedule events. Where an event is cancelled, attendees will be entitled to a refund in accordance with applicable law. 7.2 Event details, including location and timing, are subject to change. Attendees will be notified of significant changes where possible.
  8. **Data Protection** 8.1 Personal data collected during ticket purchases and event attendance will be processed in accordance with the Organiser's Privacy Policy. 8.2 Attendees may contact the Organiser to exercise their rights under UK data protection laws.
  9. **Governing Law and Jurisdiction** 9.1 These Terms and Conditions are governed by the laws of England and Wales. 9.2 Any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

**Contact Details** For any questions regarding these terms, please contact **One Golf Club Limited**:

**Management Team - One Golf Club Limited**  
**SBC House Restmor Way,**  
**Wallington**  
**Surrey**  
**SM6 7AH**  
**020 8255 2030**  
**Email: [admin@onegolfclub.co.uk](mailto:admin@onegolfclub.co.uk)**  
**Website: [www.onegolfclub.co.uk](http://www.onegolfclub.co.uk)**  
**Company Reg: 10733776**